



Handles 8,000 calls a day at Johns Hopkins



- "Our Startel system handles emergency calls, helps us process service requests and takes care of more than 8,000 pagers."
- "Startel provides patient information in real time and is tied in to our hospital database."
- "Data exchanges are easier and Startel supports Health Level (HL7) conventions for information transfer."
- "Startel lets us immediately activate our STAT team via alphanumeric pagers. They're notified as soon as the message is typed and entered."
- "Startel's system reports provide a critical measure of our Call Center's effectiveness."
- "Startel's support staff is superb."

*Pat Morrow, Manager
Johns Hopkins*

Call Center Solutions

(800) 782-7835 for more information

www.startelcorp.com

